

Performance Table

Red - below tolerance of 10%

Amber - 10% tolerance

Green - Achieved or exceeded

1. Delivering an outstanding education offer through the City of London family of schools

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 1	All City sponsored academies achieve and maintain good or outstanding OfSTED ratings	n/a	100%	100%	During 2019/20 there were three Ofsted inspections – 2 outstanding and 1 good.	100%
BVPI 2	Pupils make good progress at KS4 in City sponsored academies	–	Above national threshold of 0	Highgate Hill +0.23 Hackney +0.08 Islington -0.07 Highbury Grove -0.41 Southwark -0.47 Aggregated -0.64	Shoreditch Park Academy did not have a Year 11 cohort this year as they are still growing from establishment in 2017.	Above national threshold for 2020

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 3	Pupil premium children (FSP, LAC, adoption, SGO) at City sponsored academies make good progress at KS2 and KS4	–	Above 2019 national levels KS2 R – 0.3 W – 0.3 M – 0.4	<u>KS2</u> Redriff Reading -3.3 Writing +3.2 Maths +0.9 <u>KS4</u> Highgate Hill 0.3 Hackney -0.08 Islington -0.24 Southwark – 0.54 Highbury Grove -0.56	Other primary academies are new / still growing and therefore no figures available	Above 2020 national levels
BVPI 4	Progress and attainment at school stages (KS2) that is considerably above national levels	Attainment RWM Expected Level 72%	Above national levels (RWM) 2019 = 65% 2018 = 64%	Sir John Cass 82% Redriff 69% (RWM)		Above national levels

2. Securing efficiencies and better outcomes through the integration of health and social care commissioning across the City of London and Hackney (and with other partners)

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 5a	Reduction in delayed transfers of care (discharge) from hospital - NHS	305	182	291		Target set nationally and not yet confirmed
BVPI 5b	Reduction in delayed transfers of care (discharge) from hospital – Adult Social Care (ASC)	17	73	2		Target set nationally and not yet confirmed
BVPI 6a	Increased number of residents (in contact with service) supported to live independently at home as a result of Early Intervention, and Prevention Services.	N/A	60	363	This was a new service therefore target had to be developed.	Targets are currently being agreed for this year
BVPI 6b	Proportion of clients reporting improved quality of life as a result of Early Intervention and Prevention services (EIP)	N/A	60%	77%		Targets are currently being agreed for this year
BVPI 6c	Proportion of residents/carers who got in contact with the City that are referred onwards to other relevant services	N/A	Above 30%	35%		Targets are currently being agreed for this year
BVPI 7	Proportion of people age 65+ who require <u>less support</u> following a period of reablement (at home 91 days after discharge from hospital)	100%	85%	78% (n=9)		85%

3. Promoting effective transitions and progression through education and fulfilling employment

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 8	Proportion of completions of City apprenticeships and positive destinations (employment or further training)	80%	100%	80%		100%
BVPI 9	Percentage of City young people (ages 16 and 17) not in education, employment or training (NEET & unknown) as at end of March 2020	1.9% (of cohort of 53)	Below 2018 averages London (5.3%) National (6%)	3.8% (of cohort of 50) NEET, in employment without additional training or education and not known		Below 2019 London averages
BVPI 10	Increased number and percentage of apprentices employed by the City from BAME backgrounds	36.0%	20%	36.0%		Target not confirmed
BVPI 11a	Adult enrolments for adult learning and skills courses (accredited and non-accredited)	3608 against target of 2500	4000	3608		Target not confirmed
BVPI 11b	Annual proportion of adult learners who pass an adult skills course	n/a	87%	Information not provided		Target not confirmed
BVPI 12	The library's services and activities have a positive impact on my family's health and wellbeing	95%	86%	94%		86%
BVPI 13	The library offers a good range of learning opportunities for individuals and groups of people	—	90%	85%		90%

4. Promoting equality in health through outreach to all the City communities

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 14	Percentage of people engaging in City smoking cessation programmes who quit smoking	58% (n=205)	52% (n=500)	57% (n=143)		52% (n=250)
BVPI 15	Residents taking up an NHS health check	466	191	196	This service changed and is no longer offering health checks to City Workers. The target and outcome therefore represents the PHE target for residents	191
BVPI 16	Number and proportion of participants who completed the weight management programme in period	—	70%	68% (n=31)		70% N=30
BVPI 17	Use of the Golden Lane Sport and Fitness Centre by young people	6526	7282 visits	-Q1 – 3: 4,421 -Q1 – 4 (averaged): 5,895 (Q4 data not available due to Centre staff being furloughed)		7282 visits

5. Increasing access to and effectiveness of pan-London sexual health services through the mobilisation of e-healthcare services

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 18a	Take up of e-services for sexual health testing - % and number of people who return a kit and receive their results within 21 days of ordering it	72%	70%	74%		70%
BVPI 18b	Increased satisfaction with e-services for sexual health testing (%)	98%	90%	99%		90%

6. Delivering more homes and better meet social housing needs

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 19a	Number of planning consents	3	3	0		115
BVPI 19b	Number of construction starts	66	92	0		115
BVPI 19c	Number of completions	0	13	10		5

7. Improving outcomes and services for children and young people with special education needs and disabilities (SEND)

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 20	Proportion of EHC plans completed for SEND children within 20 weeks timeframe.	–	100%	100%		100%
BVPI 21	Proportion of SEND children receiving SEN support at school (primary and secondary)	–	In line with Inner London Average 2018 = 12.4%	Information not currently available		In line with Inner London average 2019
BVPI 22	Educational progress of children with special educational needs and disability at KS2	n/a	In line with Inner London average	Information cannot be reported due to small number		In line with inner London average
BVPI 23	Increased number of SEND children take up use of youth services (youth services (Universal, holiday, IAG, NEET, City youth forum, young carers)	6	9	5		Target not confirmed

8. Improving outcomes and experience for adult social care users

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 24	Adult Social Care service user and carer reported quality of life (survey outcome)	7.5 (carers) 19.3 (users)	Above 2018 London average Carers – 7.4 Users – 19.1	7.5 (carers) 19.3 (users)	Survey is only carried out every 2 years. Next one due in 2021.	Above 2019 London average
BVPI 25	Proportion of adult social care service users who say services have made them feel safe and secure (survey outcome)	87.9%	Above 2018 London average 81.3%	87.9%	Survey is only carried out every 2 years. Next one due in 2021.	Above 2019 London average
BVPI 26	Increased proportion of service users live within the community (not residential or nursing)	—	80%	76%		80%
BVPI 27	Reduction of average cost of residential social care	688.15	£906 (2017/18) £756 (2018/19)	£692		£700
BVPI 28	Increased proportion of clients (users) are on direct payments	—	Nat'l =28.5% (2017/18)	31%		National (2018/19)

9. Safeguarding children, young people and adults at risk

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 29	Reduced duration of Children in Need and Child Protection Plans *Please note this differs from the CIN census which reports on duration from referral to case closure whether NFA, CPP, LAC orCIN.					
BVPI 29a	CIN - 1 year but less than 2 years - % and number	n/a	16.6%	0%		16.6%
BVPI 29b	CIN - 2 years - % and number	n/a	31.0%	0%		31.0%
BVPI 29c	CPP - 1 year but less than 2 years - % and number	0% (0)	16.9%	60% (<5)		16.9%
BVPI 29d	CPP - 2 years - % and number	0% (0)	2.0%	0%		2.0%
BVPI 30	Percentage of assessments for children's social care carried out within 45 working days of referral	81%	Above Inner London average (2019 = 81.4%)	73%		Above Inner London average
BVPI 31	Improved timeliness of pathway plans (3 months for initial followed by every 5 months)	—	100%	59%		100%

BVPI 32	Number and percentage of adults referred for safeguarding (such as abuse or neglect) whose expressed outcomes are fully or partly met	100%	Above Inner London Average 2017/18 = 91%	Not currently available as the Safeguarding Reports are undergoing repair		Above Inner London Average 2018/19
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10. Delivering and enhancing accommodation pathways and health services for rough sleepers

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 33	Increased proportion of new rough sleepers who sleep out just once.	70%	76%	65%		76%
BVPI 34	Number and proportion of people deemed 'living on the streets' is below Inner London average	74	Below Inner London average	58 (At end of Q3)		Below Inner London average

11. Delivering a programme of major works to maintain and improve our existing homes

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 35	Increase in average energy efficiency rating for our housing stock	69	69	64.5		69
BVPI 36	Proportion of City housing stock meeting 'decent homes' standard	100%	89% (2017 London average)	91%		2018/19 London average
BVPI 37	Increased proportion of customer satisfaction with regards to major works improvement programmes	~	100%	97%		98.5%

12. Maintaining safe homes that comply with advances in fire safety requirements

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 38	Blocks of flats with a valid and up to date fire risk assessments	–	100%	100%		100%
BVPI 39	All properties are fully compliant with gas safety regulations	–	100%	99.8%		100%

13. Supporting City businesses and the Corporation to improve their employee's health and wellbeing and participation in health and wellbeing activities

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 40	Percentage satisfaction with Business Healthy events and activities	n/a	70%	90%		70%
BVPI 41	Dragon Café visitors strongly agree/agree that the cafe helped to improve their mental wellbeing	–	76%	94%		76%

14. Supporting the development of skills and learning for all ages in the community through a range of activities, resources and support and enhance the art and culture offer in the City.

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 42a	Percentage of children achieving good level of development in foundation stage profile (FSP)	81.3%	Above London: 2018 = 73.8%	85%		Above London 2019
BVPI 42b	Percentage inequality gap in achievement across all the Early Learning Goals	29.4%	Below Pan London: 2018 = 31.4%	30.9		Below Pan London 2019
BVPI 43	Percentage of primary school offers meeting first choice	87.5%	Above Pan London (2018 = 86.6%)	89% (n=27)		Above Pan London average 2019

15. Promote and champion inclusion, diversity, accessibility and social mobility for all of the communities we support

Ref	KPI	Outturn 18/19	Target 2019/20	2019/20 Performance	Commentary	Proposed target 20/21
BVPI 44	Increased proportion of Bangladeshi girls/young women take up of youth services (youth services (Universal, holiday, IAG, NEET, City youth forum, young carers)	N/A	5	0		Target not confirmed
BVPI 45	Proportion of people with learning difficulties supported to live independently	100%	80%	100%		80%
BVPI 46	Percentage of participants involved in community activities and volunteering reporting an improved quality of life	n/a	60%	87%		60%
BVPI 47	Proportion of residents involved in community activities who are new to volunteering	42%	30%	36%		30%
BVPI 48	Proportion of Portsoken Pavilion Café employees from the local community	37%	25%	65% (n=23 people) Figure as at end of Q3		25%